Getting Started—Frequently Asked Questions (FAQ)

Q. How do I log-in to my online philosophy course?

Our online philosophy course now uses a platform called Blackboard (or CE6). Formerly, the college used a platform called WebCT.

To log-in to CE6:

1. Go to the following address and log-in:
   
   cougarweb.ccccd.edu

2. Look for the “My Courses” channel located at the top of the left column.

3. Select "Click here to" in order to see a list of the classes in which you are enrolled.

4. Then, click the name of our class (“Intro to Philosophy, PHIL 1301”), and you will be connected to the CE6 system for your web class.

Q. What do I do if I have any problems or questions?

If you have any questions or have trouble logging-in, call for student support at:

972.881.5828 or 972.881.5871

Or, email distance_learning@ccccd.edu.

Also, additional navigational tutorials for distance learning students will soon be available at:

http://online.ccccd.edu

Q. Why do I have to disable my browser's pop-up blocker?

While using CE6, if you are unable to view discussion postings, quiz windows, and download links, then you will need to at least temporarily disable “pop-up blocking” in your browser. Pop-up blockers work in the background while you browse the internet. When they detect a pop-up window that may be an unwanted advertisement, they automatically close the window. This can prevent CE6 from performing properly.

Q. How do I disable my browser's pop-up blocker?

Pop-up blocking functions are included in some anti-virus, internet security, personal firewall, and internet browser programs. Disable the relevant setting in the program or set your CE6 server as an allowed site. For instance, using Internet Explorer, the pop-up blocker function can be found in the "Tools" menu.