


## **Financial Aid Access Code Activation and Extension Steps for Students**

After requesting a Financial Aid Access Code (FAAC), instructors should provide the FAAC and activation instructions below to students who are experiencing financial aid delays. **The FAAC does not add an additional two weeks to a student's account.** The start date of the account will be the date the student first activated the FAAC and NOT when the account was extended with the purchased code.

Students will activate the Financial Aid Access Code by following the link on their course page.

Students will proceed as a new Connect Math user.

When prompted, students will enter the 20-character Financial Aid Access Code provided. Then, they click on "**Continue**."



Access Code:  -  -  -  [what's this?](#)

Students will continue with the registration process until their accounts have been set up successfully. **After completing the account set up, they will be logged into Connect** and can immediately begin working in the course.

**\*It is highly recommended** that students purchase a regular Student Access Code before the two-week temporary access expires to avoid any delays or interruptions with their ALEKS accounts.

After students activate the FAAC, they will see an expiration warning when they log into ALEKS. The warning will show the date that access to the Student Account will expire (two weeks after the student activated the FAAC). Students can extend their accounts any time before the expiration date by clicking on "extend your account" and entering a purchased Student Access Code.

**connect**  
MATH  
Hosted by ALEKS Corp.

**Notice**

**Temporary Access - Expires 11/24/2011**

Your Connect Math account is currently using a Financial Aid Access Code and your temporary access will expire on 11/24/2011. To extend your Connect Math account, you will need to purchase a Student Access Code. It is recommended that you extend your account before the expiration date, so you will maximize your access to Connect Math. The start date of your account is the date you first used the Financial Aid Access Code – NOT the date when you extend your account with a regular Student Access Code.

The Financial Aid Access Code does not add an additional two weeks to your account. [See an example](#)

You can [extend your account](#).

If you are not ready to extend your Connect Math account now, click on "Continue" below to proceed with log in. To extend your Connect Math account at a later time, click on "Edit Profile" from within your Connect Math account and select "extend your account".

[Continue to log-in >>](#)

When the FAAC expires, a student will no longer have access to the Student Account. The student will need to purchase a regular Student Access Code and click on the “Extend your account” button to enter the purchased access code.

**connect**  
MATH  
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**Notice**

Sorry, the Financial Aid Access Code you used has expired. Please extend your account with a new regular Student Access Code.

If you have a Student Access Code (e.g. from your Connect Math book), click on "Extend your account" below.

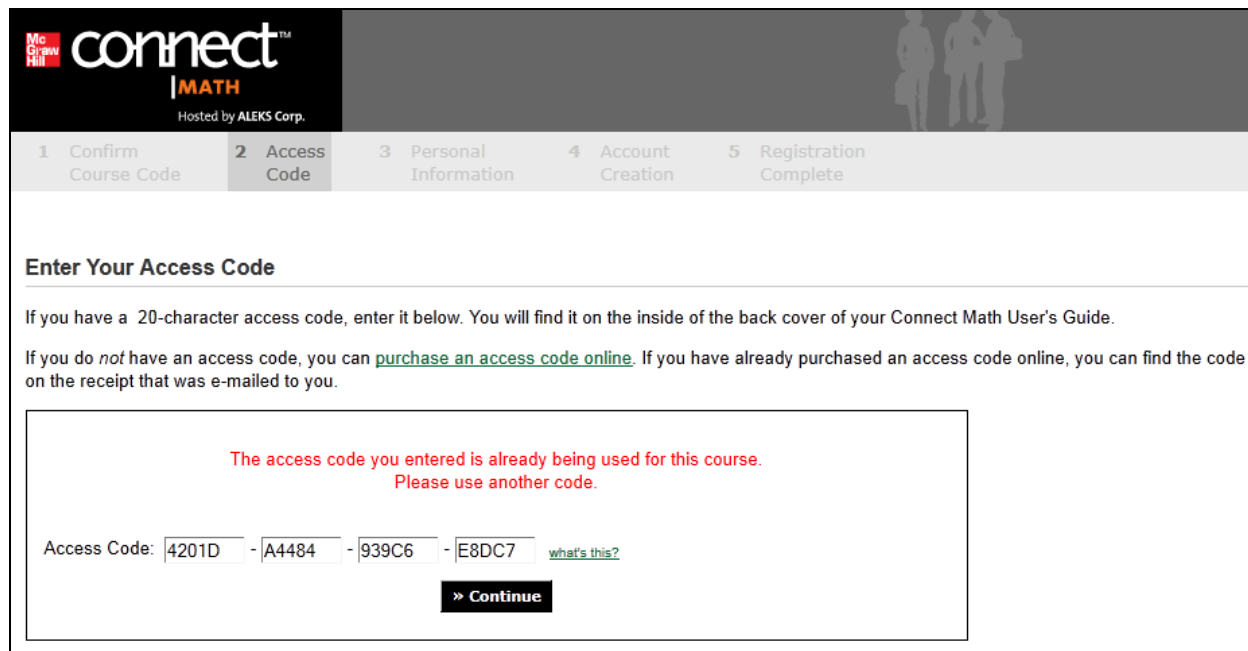
If you do *not* have a Student Access Code, [purchase an access code online](#). This process will automatically extend your Connect Math account and you will be able to continue working from where you left off.

[Extend your account](#)

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**Students do NOT need to create a new ALEKS account to continue their course.**

If students try to use an FAAC again instead of purchasing a regular Student Access Code, they will receive the following error message when they enter the FAAC.



The screenshot shows the 'connect MATH' logo at the top left, with 'Hosted by ALEKS Corp.' below it. A progress bar at the top indicates five steps: 1. Confirm Course Code, 2. Access Code (highlighted), 3. Personal Information, 4. Account Creation, and 5. Registration Complete. The main heading is 'Enter Your Access Code'. Below this, there are two paragraphs of text: 'If you have a 20-character access code, enter it below. You will find it on the inside of the back cover of your Connect Math User's Guide.' and 'If you do not have an access code, you can [purchase an access code online](#). If you have already purchased an access code online, you can find the code on the receipt that was e-mailed to you.' A red error message in a box states: 'The access code you entered is already being used for this course. Please use another code.' Below the error message, the 'Access Code' field is shown with four input boxes containing '4201D', 'A4484', '939C6', and 'E8DC7', followed by a 'what's this?' link. A 'Continue' button is located below the input fields.

## Q&A

### **1. Will students using the FAAC have access to ConnectPlus eBooks?**

Yes. The FAAC does include access to ConnectPlus.

### **2. Will this add an additional two weeks to students' Connect Math accounts?**

No. Using the FAAC will not add any additional time to a student's account. **The start date of the student's account is always the date the student first activated the FAAC and NOT the date when the account was extended with a purchased Student Access Code.**

### **3. Will this work for any type of Connect Math course, or are there certain exceptions?**

The FAAC will work for all higher education courses.

### **4. When a code expires and the student clicks on the "Extend Your Account" button, can the student put in the FAAC again?**

No. The FAAC cannot be used by the same student twice.