Course Title: Mediation in the Workplace

Course Description:
Employ mediation skills in diverse workplace settings. Create a platform of effective negotiations between management and staff. Identify present and potential issues. Build and restore good working relationships.

Course Objectives:
1. Employ mediation skills in diverse workplace settings.
2. Create a platform of effective negotiations between management and staff.
3. Identify present and potential issues.
4. Build and restore good working relationships.

Lesson Plan – by week or session
Session 1: Employ mediation skills in the workplace
Session 2: Create a platform of effective negotiations between management and staff.
Session 3: Identify present and potential issues.
Session 4: Build and restore good working relationships.